मामलों जैसे भुगतान आदेश/बैंकर चैक के जारी करने में विलंब, दुर्व्यवहार, खराब ग्राहक सेवा, शहरी गरीबों के लिए स्वरोजगार योजना आदि के अंतर्गत ऋण मंजूर करने इत्यादि से संबद्ध थीं । बैंक द्वारा शिकायतों के निवारण के लिए आवश्यकतानुसार कार्रवाई की गई ।

सैन्ट्रल बैंक आफ इंडिया ने आगे बताया कि उक्त शाखा के शाखा प्रबंधक को ग्राहक सेवा में सुधार लाने के लिए कहा गया है ।

Fa-JHnotitmg in Small Vox radication Department of MCD

2920. SHRI G. SWAMY NAIK: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether it is a fact that as per tbe recommendations of the Third Pay Commission those who get only two promotions during the whole service must be given Selection Grade;

(b) if so, what are the prospects of promotions in the Small Pox Eradication Department of MCD; and

(c) how many employees have been given Selection Grade in that department so far?

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI SANTOSH MOHAN DEV): (a) Yes, Sir.

(b) and (c) The Vaccinators are promoted to the post of Vaccination Inspectors who in turn can be promoted to the post of Chief Vaccination Inspectors, 10 per cent of the total posts are eligible for Selection Grade.

Arras and ammunition seize, by the CBI

2921. SHRI MUKHTIAR SINGH MALIK: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether it is a fact that a large cache of arms and ammunrtion were seized by *the centerl* Riirpnn of *investioation* in Bikaner on 15th July. 1989 as reported in the Times of India dated the 16th July, 1989;

(b) if so, the details thereof;

(c) whether any arrest has 'been made in this regard; and

(d) whether any inquiry has since been conducted in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI P. CHIDAMBARAM): (a) to (d) 'The C.B.I. has not seized any arms and ammunition. However, according to the Government of Rajasthan a raid was conducted by the State Police, on 8-7-89, and a large quantity of arms and ammunition including AK-47(4), Stenguns (2), AK-47 rifle cartridges(2493), handgrenades(9) detonators(9), fuse wire, mines (20) and other explosive material were recovered from one Kundan Singh (2) Kundal Lai Bawri resident of 17-KYD near Khajuwala Sector, PS Pugal, in Bikaner district. Three persons, including the house owner, have been arrested in this connection.

Export of software

2922. SHRI JAGADISH JANI; Will the Minister of COMMERCE be pleased to state:

(a) whether Government have takeQ any steps to increase the export of soft, ware;

(b) whether any target has been set for tfhe export of software during the Seventh Plan period;

(c) if so, what was the target; and

(d) the achievement made so far?

THE MINISTER OF STATE IN THE MINISTRY OF COMMERCE (SHRI P. R. DAS MUNSHI); (a) Under the

Policy on Computer Software Export, Software Development and Training announced in Dec., 1986, a liberal framework for software export has been provided through concessional customs duty on imports, grant of Cash Compensatory Support, allocation of foreign exchange for market promotion abroad, speedy single-window clearance for meeting foreign exchange requirements • of imports for computer software export etc. The software exporters are also being encouraged to establish one to one contracts with buyers and project their capabilities in software shows|exhibitions|presentations abroad.

(b) Yes, Sir.

(e) A target of Rs. 300 crores has been fixed for export of qomputer software by the end of the 7th Five Year Plan.

(d) Export of computer software which was Rs. 115 crores during 1988-89 is expected to rise to Rs. 175 crores during 1989-90.

Excise rebate to mini cement plants

2923. SHRI NARESH c. PUGLIA: Will the Minister of FINANCE "be pleaaed to state:

(a) whether it is a fact that his.Ministry have given excise rebate to the mini cement plants and if so, from which date and how many mini plants in the country are entitled to get rebate due to this decision;

(b) whether it is a fact that some mini cement „ plants are not getting excise rebate facility due to non-availability of licence capacity certificates fromthe Development Commissioner of eement;

(c) whether his Ministry have since issued orders *to* the Development Commissioner for grant of certificates for clearing concessions by the mini cement plants in excise duty;

(d) if so, what are the details i,n this regard; and

(e) if not, by when his Ministry will communicate these orders to the Development Commissioner for Cement?

THE MINISTER OF STATE IN THE DEPARTMENT OF REVENUE IN THE MINISTRY OF FINANCE (SHRI AJTT PANJA): (a) In the 1989 budget a concessional rate of duty at Rs. 115 per tonne was prescribed for vertical shaft kiln cement plants with total licenced capacity not exceeding 200 tonnes per day. With effect from 27th April, 1989 this concession was extended tp rotary kiln cement plants of the same capacity also. Now this concession is available to cement factories with licenced capacity, as certified by the Director of Industries in. the State Government or the Development Commissioner for Cement in the Ministry of Industry, not exceeding 200 tonnes per day. Information in respect of' the number of plants entitled to this com. cession is being compiled and shall be placed on the Table of the House.

(b) No representation has been received in this Ministry from the cement factories regarding the non-availabiliy the licenced capacity certificate from the Development Commissioner for Cement.

(c) to (e) Do not arise.

Maharashtra Government* proposal for Development Boards in the State

2924. SHRI NARESH C. PUGLIA.: Will the Minister of HOME AFFAIRS bo pleased to state:

(a) whether it is a fact that Maharashtra Government his recently sent a proposal in regard to virarbha and for the rest of Maharashtra regarding fomation of Development Boards under article 371 (2) of the Constitution to the Central Government;

(b) if so, what are' the details in this regard;

(c) whether it is also a fact that recently an announcement was made by the Prime Minister for the formation of the above Boards very soon-, and

(d) if so, the steps Government propose to take *to* implement this decision?

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI SANTQSH MOHAN DEV):